

January 01, 2010

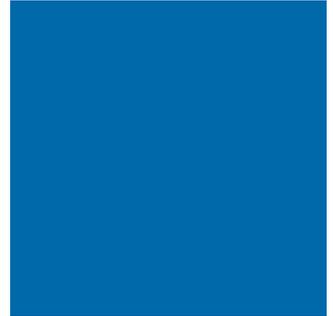
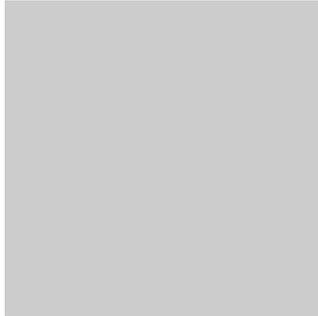
The Snell Library: highlights 2009

Library Programming and Communications Committee, Northeastern University Libraries

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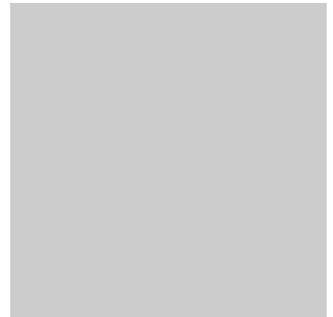
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The Snell Library

Highlights | 2009





Our Mission

Northeastern University Libraries support the mission of the University by working in partnership with the University community to develop and disseminate new scholarship. The Library fosters intellectual and professional growth, enriches the research, teaching, and learning environment, and promotes the effective use of knowledge by managing and delivering information resources and services to library users.



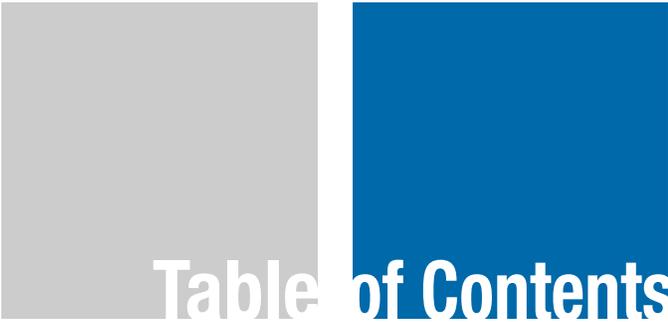
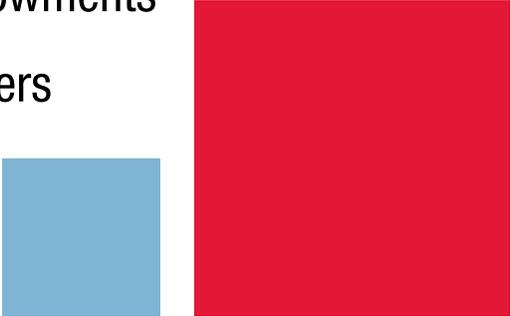
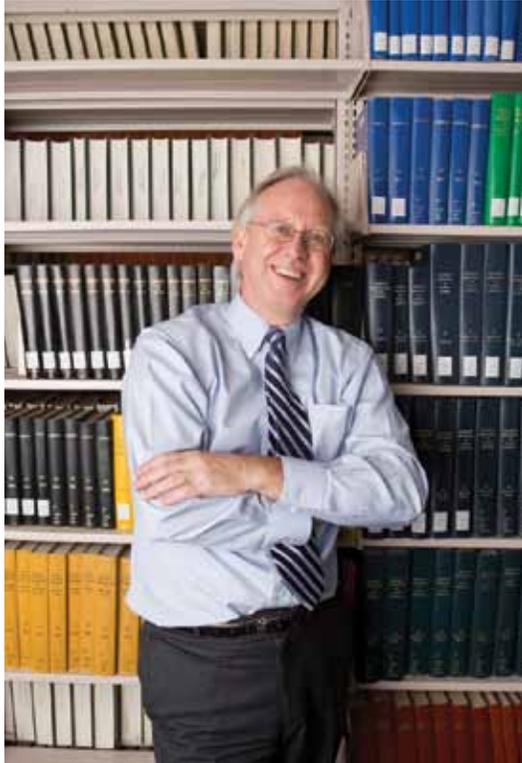


Table of Contents

- 4** Meet the Dean
 - 6** New and Noteworthy
 - 8** Programs and Events
 - 12** Research and Scholarship
 - 14** Student Spotlight
 - 18** Collections and Digital Management
 - 20** Strategic Priorities and Funding Opportunities
 - 22** Donations and Library Endowments
 - 24** Thank You, Library Supporters
 - 26** Staff Recognition
- 

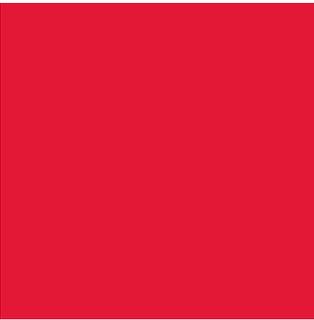
Meet the Dean



Welcome to the Northeastern University Libraries Report for 2009!

This is my first opportunity to introduce the Library's report since my appointment as Dean in December 2008. It is a great privilege to take the helm of a thriving organization at such a time, when the present is so challenging and the future, especially at an innovative, ambitious institution like Northeastern, is so full of possibilities. For the Library, it is hard to imagine a more dynamic and stimulating time in which to be examining and adapting our role and reshaping our priorities. One of the key purposes of this report, therefore, is to illustrate how rapidly the Library itself is changing in tune with the times.

The past year has, of course, been a trying one financially for all educational institutions, and the Library has shared in the difficulties which the University has had to face. But it has been a gratifying and remarkable aspect of the University's approach to handling these difficulties that its senior leadership has recognized the special place the Library occupies at the heart of the academic enterprise. While not granted increases, we have been happy not to have had to implement or plan for significant cuts to services and resources. Meanwhile, generous



donors continue to help us bridge the gap between the available means and our lofty ambitions for better serving the Northeastern community.

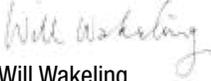
Strategic planning was perhaps not the most gripping item on the Library's agenda last year, but it was certainly one of the most crucial. Developing a plan to shape the Library's forward progress through 2012 was a major effort that engaged the whole Library staff, along with participation from senior administrators, faculty, and students. The results of the exercise articulate a renewed mission for the Library (see preceding page) and spell out with a new urgency a fresh vision for the concept of a research library: one which recognizes the importance of the Library as Place, as a welcoming, stimulating, and supportive environment for study and thought, but also the Library as Virtual, as we deliver ever more resources and services virtually, globally, over the internet. As we map the changes in the character and preferences of the population of our users, so our responses to delivering what they need have evolved. In doing this effectively in 2009, nothing has been more important than the skill, imagination, enthusiasm, and dedication of the Library's staff, and I thank them all now on behalf of the University.

The Library's many major achievements this year are, as you can see, graphically reflected on the pages that follow. They include an unprecedented and extensive program of events and lectures that engaged the University community and served further to show the centrality of the Library in the intellectual and creative life of the campus. The degree to which our users are taking advantage of the services offered by the Library continues to expand on almost every front. Visits to the Library website peaked yet again, and services such as interlibrary loan were popular as never before—use of our sources of supply for articles in particular rose by 39% over the previous year, stimulated by internally improved systems and by the growing demand for access to the research literature. Our Research and Instruction librarians delivered training in information literacy to students in numbers as never before, and increasingly incorporated literacy in multimedia formats into that program, recognizing a key element of the changing information landscape.

The generosity of our supporters and donors has not failed us this year, either, in spite of the chill economic climate. As you can see from the pages of this report, the Library has benefited from

wonderful gifts to the Archives and book collections, and from funding support which has enabled a host of innovative digitization projects and initiatives. Planning continues for the creation of a major media commons facility within Snell Library, and we welcome the interest of alumni, friends, and benefactors in supporting that and other projects: find out more at <http://www.lib.neu.edu/giving>. It is a very great pleasure to report that fiscal year 2009 concluded with the confirmation of a generous gift from Dr. and Mrs. Eugene M. Reppucci, Jr. that is enabling us to create an Alumni Reading Room on the first floor of the Library. In this way, with the help of our donors, with the needs of the University uppermost in our minds, and with the prospect of another stimulating year ahead, the Library looks forward to 2010.

Sincerely,



Will Wakeling
Dean of Libraries



New and Noteworthy

2009 At A Glance

1,798,298 visitors to Snell Library

1,480 instruction sessions

127,925 items circulated

2,127,443 visits to website

1,489,610 catalog searches

8,676 articles scanned and distributed to other libraries

11,788 books lent to other libraries

48 collections archived, totaling 195 cubic feet

Leading the Way

Engaging Our Community

As part of Northeastern University Libraries' foray into using newer web technologies to interact with our users, we were excited to launch a blog, **Snell Snippets**. Bloggers include staff and student workers. Posts comment on the intersection of the Library with current events, explore developments in the world of information, draw attention to new resources, and make reading or viewing recommendations from the Library's collections. Anyone interested in reading and commenting can locate our blog at <http://www.lib.neu.edu/snippets>. We look forward to hearing from you!

Going Green

The Library took the initiative to integrate sustainable practices into everyday operations. The Library formed a **Green Group**, a volunteer task force that surveyed the current "green"

awareness and practices among staff in order to identify and prioritize opportunities for reducing the Library's impact on the environment. The task force produced a monthly newsletter called the "Green Piece" to promote its message to staff. In addition to these internal efforts, Library staff members Krishna Patel and Jamie Dendy served on University-wide sustainability committees.

24/7 Access

Starting July 7, 2008, the first floor of Snell Library opened to the Northeastern community 24 hours a day, seven days a week, while classes are in session. The Library secured funding for 24/7 access from the Provost's Office in response to long-standing student interest in a 24-hour study environment in the Library.

Digital Archival Collections

This year, the Library was pleased to unveil two digital photograph collections: **Freedom House Photographs** and **Northeastern's Historical Photographs**. These online tools allow



users anywhere to view fascinating archival photos from the early days of the University as well as from Freedom House, an important Boston center for community activism. Cataloguing & Metadata Librarian Jennifer Eustis, Digital Systems Specialist Martin Mehrling, Print Department Head Mary Menke, Library Web Manager Karen Merguerian, and Assistant Archivist Michelle Romero took the lead in launching our digital archival collections and were especially devoted to ensuring they were up and running smoothly. The collections can be found at <http://www.lib.neu.edu/archives/>.

On June 12, 2009, the Library was honored to receive one of seven **EMC Heritage Trust Grants** for 2009, and was the only recipient in the United States. The grant certificate was presented to Dean of Libraries William Wakeling by Victoria Grisanti, EMC's Senior Manager for Community

Involvement. Northeastern alumnus Gil Press, Senior Director at EMC, was instrumental in helping the Library to realize this opportunity. The \$15,000 grant will go toward digitizing, creating metadata for, and making available via the Internet approximately 1,725 images and documents from the *La Alternativa* and **Carmen Pola** collections.

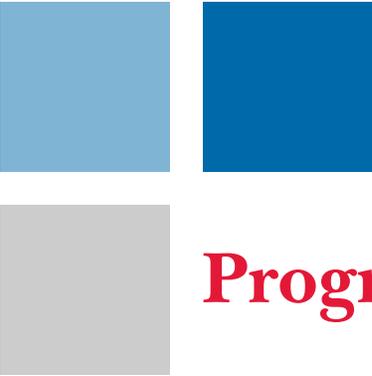
La Alternativa is a newsletter published by El Colectivo Puertorriqueño de Boston. Carmen Pola is a Latina community activist whose collection contains photographs and materials relating to Roxbury United for Families and Children. The project will provide online access to materials about significant issues around which Latinos in Boston found their voices and became actively engaged in changing the course of history. Researchers have had to visit the Department of Archives and Special Collections to use most of these materials in the past, but this grant will now allow for global access.

Above, left to right:
A photograph (c.1930) of Northeastern students participating in a potato sack race, from the Department of Archives and Special Collections

A photograph of Roxbury women, from the Freedom House Collection

The Library blog, Snell Snippets

Snell Library, Leading the Way



Programs and Events

This was a record-breaking year for Northeastern University Libraries as we hosted more programs and events than ever before. We also continued our outreach into the digital sphere by recording and broadcasting these programs online at <http://www.youtube.com/user/Northeastern> (Playlist: Library). Be sure to subscribe and catch up on any you missed this past year!

“Most students have very little exposure to Russia and Russian culture, and this event gave a very interesting view of the country and people.”

-Event Attendee,
Russians in Hollywood Event

Meet the Author Series

Alexandra Kerry, *Notes from the Trail: Presidential Politics from the Inside Out*

September 18, 2008

Writing from her rare first-hand experience of touring the country on the campaign trail, Kerry shared her personal perspective on her father's 2004 bid for the presidency, the America she witnessed, and the 2008 election. Co-sponsored by the NU Department of Political Science and the NU Bookstore.

Northeastern Professor Leonard Brown in Concert, *Suns of Sons*

September 24, 2008

Brown, along with his quartet “Joyful Noise,” gave a rousing performance of jazz music from his newest CD, *Suns of Sons*, along with some standards and newer compositions. A professional saxophonist, composer, and arranger, Brown is also the co-founder and producer of Boston's annual John Coltrane Memorial Concert, which was first organized in 1977. Co-sponsored by the NU Department of Music.

Northeastern Professor Harlow Robinson, *Russians in Hollywood, Hollywood's Russians*

October 8, 2008

Robinson offered a fun and comprehensive look at depictions of Russia (and the USSR) in American movies. His discussion included film clips of famous Russian-themed movies such as *Dr. Zhivago*, *Ninotchka*, and *The Saint*. Co-sponsored by the NU Department of History, the NU Cinema Studies Program, and the NU Bookstore.

Ruth Nemzoff, *Don't Bite Your Tongue: How to Foster Rewarding Relationships with Your Adult Children*

October 18, 2008

As part of Parents' Weekend, author and educator Ruth Nemzoff advised that in order to have a rewarding relationship with grown children, parents must become an active part of their children's lives while still respecting them enough to allow them to make independent choices. Co-sponsored by the NU Office of Admissions and the NU Bookstore.



**John Elder Robison, *Look Me in the Eye: My Life with Asperger's*
November 5, 2008**

Robison was diagnosed with Asperger's Syndrome in middle-age, after decades of both successes and trials related to his condition. His powerful presentation focused on sharing his experiences and offering advice to a rapt audience. Co-sponsored by the NU Bookstore.

**Northeastern Professor Gary Goshgarian, also known as Gary Braver, *Skin Deep*
November 13, 2008**

Braver's thriller features a detective's struggle against a murderer killing women in Boston. Braver read from his book and shared his writing process. Co-sponsored by the NU Bookstore.

**Northeastern Professor James Weiss, *Marquis de Sade's Veiled Social Criticism*
November 19, 2008**

Weiss explored the complicated mind of the Marquis de Sade, who wrote *The One Hundred and Twenty Days of Sodom* as a philosophical mirror to "shock" France into recognizing the error of its ways. Co-sponsored by the NU Department of



Languages, Literatures, and Cultures and the NU Bookstore.

**Northeastern Professor William Miles, *My African Horse Problem*
December 3, 2008**

After traveling to Niger in the 1970s and 1980s as a Peace Corps volunteer, Miles found himself having to return in 2000 due to an inheritance dispute over a horse. His experience captivated National Public Radio, which covered both his pre-departure story and the results of his visit. At the Library's event, he shared photos, garb, and objects, weaving together memoir, history, and anthropology. Co-sponsored by the NU International Student & Scholar Institute (ISSI) and the NU Bookstore.

**Juliana Hatfield, *When I Grow Up*
January 14, 2009**

Hatfield is a performer who connects to her fans through honesty, humor, and emotion. She discussed her memoir, *When I Grow Up*, and shared stories from the road over the course of her 20-year career, first with the Blake Babies, and then as a solo artist. Co-sponsored by the NU Department of Music and the NU Bookstore.



**Above, left to right:
Author Alexandra Kerry explaining life on the campaign trail**

NU Professor Leonard Brown with his ensemble, Joyful Noise

NU Professor William Miles discussing his horse problem and time in Niger

Stephen Wallace, *Reality Gap: What Parents Don't Know and Teens Aren't Telling*

October 23, 2008

Stephen Wallace led a FOCUS (Forming Opportunities for Collaboration, Understanding, and Service) Forum on providing quality youth mentoring, drawing from his research on adolescent attitudes and behaviors. Jordan Martins, a student with the Big Brothers, Big Sisters program, also spoke. Co-sponsored by the NU Center for Community Service, the NU Office of Prevention and Education, and the NU Bookstore.



Programs and Events

Additional Meet the Author Speakers

Mark Bavaro and Aaron Schatz
Liza Béar
Jessamyn Conrad
Stephanie Grant
Tony LaCasse
Alice Rothchild
Paul Russell

**This talk fit
the vision of
globalization
and diversity at
Northeastern.**

**-Event Attendee, *Celebrating
Boston's Latino Community:
Preserving the Stories* Event**

**Michael Carroll, *The Mindful Leader:
Ten Principles for Bringing Out
the Best in Ourselves and Others*
January 28, 2009**

Carroll, a Buddhist-trained HR executive with many years of experience in both the corporate and Zen worlds, led a meditation session. He focused on ways to open communication and break the limitations of routine. He encouraged employees and students to give meditation a try as a way to be present in their work. Co-sponsored by the NU Bookstore.

**Dr. Robert Musil,
Hope for a Heated Planet
February 25, 2009**

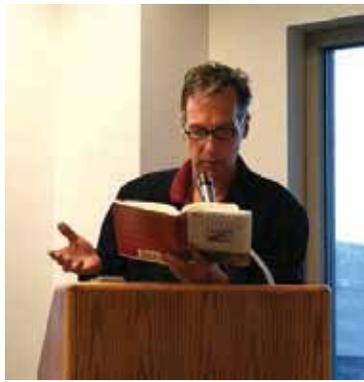
Musil demonstrated that all citizens are connected to the climate crisis. He also provided practical ways that an individual can help to alleviate the crisis and explored sustainable energy solutions. His goal was not just to point fingers, but to find answers, to broaden understanding and, most importantly, to spread hope. Co-sponsored by the NU Department of Earth and Environmental Sciences and the NU Bookstore.

**Northeastern Professor Alan Jay
Zaremba, *The Madness of March:
Bonding and Betting with the Boys
in Las Vegas*
March 10, 2009**

Zaremba explored the hair-raising excitement that permeates the crowds of bettors in the first four days of the NCAA men's basketball tournament. He shared stories of the colorful characters who flock to Las Vegas, as well as insight into the cultural theory and social position of this unique and frenetic American subculture. Co-sponsored by the NU Bookstore.

**Laura Lippman,
Life Sentences
March 12, 2009**

The *New York Times* best-selling author and former reporter for the *Baltimore Sun* read from her newest novel and led a discussion about memory and truth. *Life Sentences* follows a memoirist who returns home and reconnects with a grade-school classmate accused of a terrible crime. Co-sponsored by the NU Bookstore.



Above, left to right:
Author Patrick Tracey speaking to the audience about his memoir

NU Professor Harlow Robinson discussing *Russians in Hollywood*

Author Michael Carroll leading a meditative exercise

**Patrick Tracey, *Stalking Irish Madness*
March 19, 2009**

Tracey traveled to Ireland to track the origins and solve the mystery of his Irish-American family's multigenerational struggle with schizophrenia. He offered powerful stories about his family, moving the audience with descriptions of two of his sisters' battle with this condition. Co-sponsored by the NU Bookstore.

Boston Communities Collections

**Freedom House Event
December 2, 2008**

A panel including Gail Snowden, Director of Freedom House; Richard O'Bryant, Director of the John D. O'Bryant African American Institute; and Joseph Warren, Special Assistant to the Director of Northeastern's Office of Government Relations and Community Affairs, convened to celebrate the Library's Freedom House Photographs online collection. Freedom House, founded in 1949 by social workers Otto P.

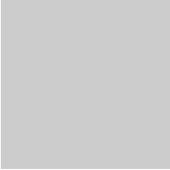
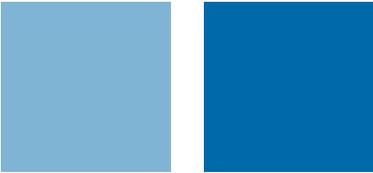
and Muriel S. Snowden, centralized community activism in the fight for neighborhood improvement, good schools, and harmony among racial, ethnic, and religious groups in Roxbury, Massachusetts. View the online exhibit of 2,400 images from the Archives and Special Collections Department at <http://www.lib.neu.edu/freedomhouse>.

**Celebrating Boston's Latino Community: Preserving the Stories
February 12, 2009**

The Library's collection includes the records of many Boston Latino organizations. This program featured keynote speaker Nelson Merced, the first Latino member of the Massachusetts House of Representatives; Janet Collazo, Executive Director of La Alianza Hispana; and Vanessa Calderon-Rosado, Chief Executive Officer of Inquilinos Boricuas en Acción. Co-sponsored by NU Residential Life, the Latino/a Student Cultural Center, and the NU Office of Affirmative Action and Diversity.

**Joe Cronin,
Reforming Boston Schools, 1930-2006
February 24, 2009**

The Boston Public Schools have a long and complicated history, including racial violence and corruption. Cronin, former president of Bentley College, was the first Massachusetts Secretary of Education. He discussed the overhaul of Boston schools, including the influence of a number of Boston political characters, as well as Northeastern's contributions to the Boston Public School dialogue. Co-sponsored by the NU Department of Political Science and the NU Bookstore.



Research and Scholarship

By the Numbers

10,100 students attended 527
information literacy sessions

35,000 reference and informational
inquiries handled

630 reference questions replied to via
email

1,500 reference questions answered via
24-hour online chat

607 attendees took 42 tours

500 one-on-one personal consultations
guided by librarians

Research and Instruction

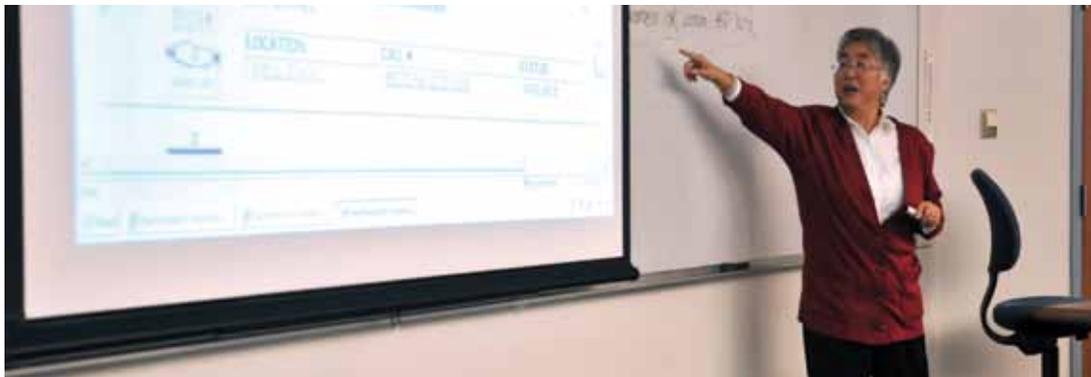
Northeastern University Libraries continued to break new ground this year in scholarly communications, interdisciplinary research, and the emerging field of transliteracy—the ability to read, write, and interact across multiple media formats. Librarians in the Department of Research and Instruction again reached over 10,000 students through the provision of more than 500 information literacy sessions. Library subject specialists also held an ever-increasing number of one-on-one research consultations by appointment with faculty and students. During the past academic year, approximately 500 consultations were provided to support the University's research and curricular activities. Further, reference through email and live online chat both recorded the highest usage since their inception.

In addition to delivering introductory information literacy sessions to all incoming students through the English Department's First Year Writing Program, and more specialized sessions to all students enrolled in the Advanced Writing in the Disciplines courses,

subject librarians also provided many sessions for individual colleges and departments. For example, over the course of the year, subject specialist Sandy Dunphy taught 24 classes to departments within the Bouvé College of Health Sciences. Specialists Diann Smothers and Joan Omoruyi collaborated with the College of Business Administration to provide research support for a group of visiting business faculty from Ghana.

Instruction librarians continued to partner with other campus units by providing the following:

- Library research sessions for special groups including Torch Scholars through the Office of Enrollment Management
- A presentation to the Northeastern/Roxbury Community College Summer Academic Enrichment program through the Provost's Office
- Workshops for Academic Success groups through the International Student & Scholar Institute
- An orientation for the summer academy of the Foundation Year Program, through the College of Professional Studies



Scholarly Communications

The Scholarly Communication program at the Library supports and extends research and publishing on campus through outreach on issues such as authors' rights, copyright, and open access. Extensive, ongoing communication and collaboration with faculty, students, staff, and administrators is a key success factor of the program.

This year saw the appointment of Hillary Corbett as the Scholarly Communication Librarian. She actively participates in the ongoing development of the University's Institutional Repository (IRis) and champions its value as a locus for faculty scholarship. Opportunities for developing innovative publishing services are also being explored as part of the Scholarly Communication program. This new position grew out of

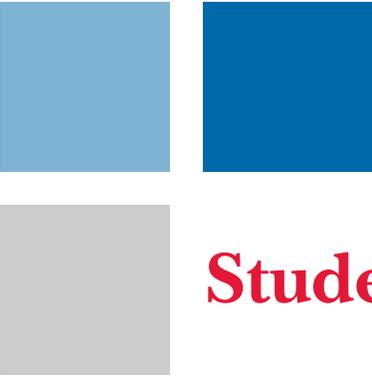
Hillary's work as the chair of the Scholarly Communications Committee and her previous role as Assistant Head for Receipt and Resource Control in the Print Management department.

In addition to IRis, the Library provides access to important online tools for faculty collaboration and extension of their research, including the *Web of Science* and the *Community of Scholars* (COS) suite of resources: *Expertise*, *Funding Opportunities*, *Papers Invited*, and *Scholar Universe*. The Scholarly Communication program and the Library seek to support scholarship at all levels in Northeastern's increasingly interdisciplinary and global research environment.

**Above, left to right:
Research and Instruction Librarian
Amanda Rust assists a student during
one of her classes**

**Research and Instruction Librarian
Christine Oka instructs a class on how
to use the Library's online resources**

*Snell Library, leading the way
in redefining library service in the 21st century*



Student Spotlight

The Library supports Northeastern's mission of experiential education in myriad ways. The students who work in the Library, whether as part-timers, work-studies, or co-ops, are instrumental to our institutional success. The Library relies on its student workforce, and they gain invaluable experience in an academic research and professional environment. In its mission to enrich the research, teaching, and learning environment, and promote the effective use of knowledge, the Library views Northeastern students both as primary users and as respected members of our team.

Cooperative Education Students

This coming year marks the 100th anniversary of the Cooperative Education Program at Northeastern, and Northeastern University Libraries owes a share of its success to the remarkable contributions of our co-op students. The Library partners with the co-op program each year to hire students to work full-time for six months. This past year, students were hired in the Advancement and Marketing office, the Digital Media Design Studio (DMDS), the Systems department, and the University Archives and Special Collections.

The Advancement and Marketing co-ops are primarily graphic design students who get a chance to hone their skills by working on a large assortment of projects, including promotional posters for Library events and the Library's Annual Report.

Heather Stirling, a Fall 2008 co-op who worked on last year's annual report, exclaimed,

“It was awesome working with a team to help make all the different elements come together and make a great publication. It was amazing to see the finished product after six months of work.”

Nick Grassia, a Spring 2009 co-op, expressed that working in the Library was a creative experience for him. He states,

“My major is graphic design, so it gave me a lot of freedom.”

Nick said he was most proud of the poster he designed for the Meet the Author event with Laura Lippman and that working at the Library helped him to expand his portfolio.



All co-ops perform a wide variety of tasks around the Library. For example, Advancement and Marketing co-ops aid in event planning, niche marketing, and public relations; Archives co-ops assist with maintaining Library records and digitization. Systems co-ops work on the website and other digital projects, and DMDS co-ops help students with their multimedia assignments.

Work-Study Students

In addition to co-op students, the Library hires many students on work-study. These students agree that the Library is a stimulating environment in which to develop various abilities, including communication skills.

Juliana Rose, a work-study student in the Administrative Office, says:

“Up until now, I only held lifeguarding jobs. Here it’s more of an office environment.”

Juliana added the Library can be a “confusing place” for people at first, so one needs to have good people skills to work here, something with which all students who work at the Library can agree.

Student Justine McKinley, working at the Research Assistance desk, said,

“Sometimes Library users aren’t exactly sure how to phrase what they’re looking for. It takes a lot of coaching and trial and error to try to determine the roots of what the person needs to provide the best service.”

The Library is grateful to all its student employees, who bring a vibrant presence to the work environment.

**Above, left to right:
Work-study student Kristen Cook '13
assists another student at the Circulation
desk**

**Work-study student Benjamin Marston
'12 aids Anthony Savvides '13 at the
Research Assistance desk**

**Advancement and Marketing co-op Nick
Grassia '10**

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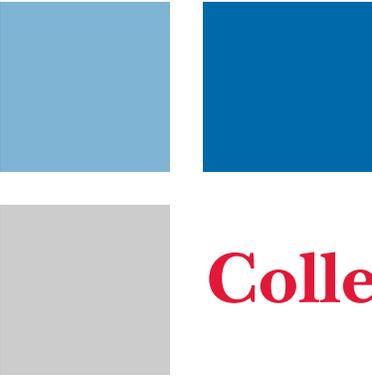
Inspires
the
Human Spirit





LIBRARY

*Snell Library,
Leading the Way*



Collections and Digital Management

A Sampling of New Online Resources

Anthrosource
AP Images
ASCE Conference Proceedings
ATLA Religion with ATLA Serials
Black Thought and Culture
ComDisDome
Community of Scholars Research Support Suite
Congressional Quarterly Electronic Library
Education Research Complete
Faulkner Advisory for Information Technology Studies
FIAF International Index to Film Periodicals Plus
Journal of Applied Philosophy
Mathematical Sciences Publishers Journal Package
Natural Standard
SIAM (Society for Industrial and Applied Mathematics) Journals Archive
SPORTdiscus
Standard Rate and Data Service

Enhancing the Digital Collections

Library PressDisplay

To support Northeastern University's "Going Global" initiative, as well as to serve the growing population of international students on campus, the Northeastern University Libraries added *Library PressDisplay* to its electronic offerings this year. *PressDisplay* is a web-based newspaper collection, providing up-to-the-minute access to more than 600 newspapers from 76 countries in 38 different languages.

Factiva, ValueLine, NetAdvantage

In response to a growing need, the Library acquired access to *Factiva*, a Dow Jones database of full-text business information, general news, and current events coverage from 25,000 authoritative sources. *Factiva* has been an important addition because it includes full text of *The Wall Street Journal*. Also purchased this year to augment the online business resources were the heavily used *ValueLine Investment Survey*, as well as the Standard and Poor resource *NetAdvantage*. *NetAdvantage* offers quick and searchable access

to stock, fund, and bond reports, S&P industry surveys, and more.

Streaming Video with FMG On Demand

This year, to increase our collection of media-rich resources, the Library purchased a three-year subscription to 200 interdisciplinary educational videos available for playing online via *FMG On Demand*. Under the aegis of Print Department Head Mary Menke, technical services staff cataloged these videos, so they can be searched along with other print and digital resources. These videos can be accessed and played from any location, such as a classroom or a dorm room. Also, faculty can create playlists of segments of videos in connection with a topic or lesson and can integrate the playlists into lectures and presentations.

Focus on Nanotechnology

The booming field of nanotechnology and Northeastern's heavy involvement in this research area were the impetus behind the acquisition of two new electronic resources. The first, *Nanopolis*, to which several Northeastern faculty members were early contributors, employs animated multimedia pages to explain the use of nanotechnology in the fields of



biotech, physics, chemistry, and biology. The Library also purchased the online version of the highly regarded *Encyclopedia of Nanoscience and Nanotechnology*, which summarizes advances in science, engineering, and medicine.

E-Books in the Humanities and Social Sciences

Continuing to expand online offerings, the Library recently purchased two large e-book collections. The first of these is the American Council of Learned Societies (ACLS) Humanities E-books. This resource offers full-text, fully searchable, high-quality books in the humanities from 19 learned societies, nearly 100 contributing publishers, and the University of Michigan's Scholarly Publishing Office. The second major set of online books is the *Cambridge Histories Online*. These 247 full-text volumes include American and British history, ancient history, Islamic history, economic history, social histories, and much more. The Library is pleased to note that both of these e-book resources are also available for alumni use.

Internet Archive Digitization Project

In continuing to participate in the joint Boston Library Consortium (BLC) and Open Content Alliance digitization project, the Library contributed additional older books and journals, as well as materials unique to Northeastern, including yearbooks and course catalogs. Over 535,000 pages from Northeastern's materials, which can be viewed and searched at <http://www.archive.org/details/northeastern>, have been downloaded by users throughout the world. Works such as *Old and New Japan* (1907) are now available to anyone globally.

Brown Collection

The Library was delighted to receive nearly 1,000 items of sports memorabilia, books, and journals from Edward Brown, whose parents graduated from Northeastern University's School of Law in the late 1920s. Due to the unique nature of the materials, we worked in partnership with the Baseball Hall of Fame Library in Cooperstown, New York, whose staff gratefully accepted a number of pieces from Brown's collection. The remainder enriches Snell Library's sports and recreation collections.

**Above, left to right:
A shelf of NU Press books in the Library's Archives**

An illustrated page from the digitized book *Old and New Japan*

The headline from the Streaming Video flyer, designed by co-op Nick Grassia '10

In Memoriam: Kathy M. Howlett

The Library received the books of Northeastern Professor Kathy M. Howlett, of the English Department and the Cinema Studies Program, who passed away in January 2009. Her husband, David DePree, donated the books to the Library. The nearly 1,400 books are a welcome addition to the Library's collection and are focused on Professor Howlett's interests: 17th- and 18th-century literature, Shakespeare on film, and film history.



Strategic Priorities and Funding Opportunities

Gifts both large and small go a long way:

\$100
10 hours of student part-time employment

\$250
5 books in the social sciences

\$500
3 books in the sciences

\$1,000
An author or speaker reception

\$5,000
Art or medical research database subscription for one year

\$25,000+
A named book fund

\$50,000+
A named collection endowment

Library Supporters

The Northeastern University Libraries rely on the private support of alumni and friends to help meet the needs of students and faculty. The Library Supporters, comprising more than 1,000 alumni and friends, have made both annual and major gifts to the Library. Library Supporters receive Library news and invitations to programs and are eligible for membership in the University's recognition societies.

The Digital Library— Building Our Global Vision

Northeastern University is making its mark in the digital world. Specialists are digitizing our unique collections that document social justice efforts in the Boston area, such as Freedom House, a Roxbury-based organization that promotes neighborhood improvement, good schools, and racial harmony. Librarians are also creating digital learning tools for students, and programs are being filmed and broadcast to the global community through the internet. Additionally, the Library continues to build Northeastern's Institutional Repository,

IRis, a digital archive of scholarship, objects, and university records. Building the digital library provides global access for students and faculty and showcases Northeastern's scholarship and unique collections to the world. **Your investment toward staffing, equipment, software, and servers will help us to achieve this vision.**

Building Our Collections— Digital and Print

The Library's collections are the cornerstone to teaching and learning across campus and are now increasingly available to Northeastern users anywhere in the world, via e-books, e-journals, and databases. Establishing a collection endowment or collection fund in a subject area is a beautiful way to honor a loved one. The revenue generated from collection endowments will fund purchases and the principal is preserved. In the case of establishing a fund, the entire donation is spent on purchases for collections. **Your investment of \$50,000+ for a named endowment or \$25,000+ for a named collection fund will help the Library to continue to build an outstanding academic collection.**



The Boston Communities Collection

The Library's Archives and Special Collections department is uniquely dedicated to preserving the history of Boston's African American, Asian American, Latino, and gay and lesbian communities. Collections include the records of Inquilinos Boricuas en Acción, a Latino-based community development corporation in the South End, and ACT UP/ Boston, a diverse, nonpartisan group of people committed to direct action to end the AIDS crisis. Your gift in this area will go toward processing and digitizing. **A \$100,000+ endowment will help us to expand and safeguard our important collections in this area.**

Digital Media Design Studio— Create and Inspire

The Digital Media Design Studio is a collaborative and interdisciplinary learning environment for creating course-related multimedia presentations. The Studio provides services, technologies, and instructional support for recording, digitizing, and remixing from various sources, thereby enabling users to create

new digital scholarly content. **Your investment toward workstations and equipment will empower students to create inspiring new media projects, presentations, and working portfolios.**

Meet the Author Series

The Library's Meet the Author program brings together the Northeastern community to explore and discuss important issues. The program has featured such luminaries as Pulitzer Prize-winning novelist Geraldine Brooks, singer-songwriter Juliana Hatfield, and *New York Times* best-selling author Laura Lippman. **Your investment of \$100,000+ to endow and name the series will ensure our ability to bring top-notch speakers to campus.**

**Above, left to right:
Student Pradnesh Pagar '09**

**Students Judy Arnobit '13, Gina Palino '13,
and Adriana Santiago '13 study in Snell
Library**

Naming Opportunities

Library Instruction Room (3125 sq. ft)

Where thousands of students annually learn how to find and use information

Cyber Café (2569 sq. ft)

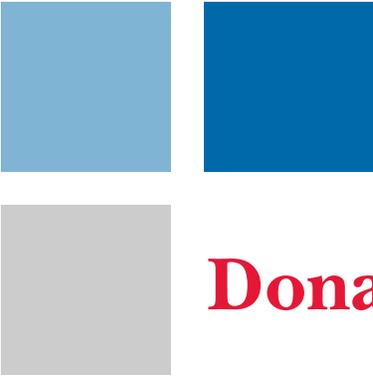
A very busy 24-hour café and popular study area

InfoCommons (4056 sq. ft)

One of the busiest computer labs on campus

**For more information about gift planning
or naming opportunities, please contact**

**Maria Carpenter
Director, Advancement, Marketing &
Communications
617.373.2821
m.carpenter@neu.edu**



Donations and Library Endowments

To make a gift online please go to:
<http://www.lib.neu.edu/giving>

Donations

The Library received \$266,000 in donations of monetary gifts, as well as books and other materials, in 2008-09. We received the confirmation of a generous gift in memory of Anna Reppucci from Dr. and Mrs. Eugene M. Reppucci, Jr. that is enabling us to create an Alumni Reading Room on the first floor of the Library. The Department of Archives and Special Collections also acquired the records of local organizations including Fenway Community Health Center and the Boston Photo Collaborative. In addition, the Library received a grant for \$15,000 from EMC Corporation to digitize approximately 1,725 images and documents from the *La Alternativa* and Carmen Pola collections.

The Library continues to partner with Better World Books, an organization that collects and distributes Library discards. This year, the Library received \$2,128 through this program while providing resources to aid Books for Africa, the primary literacy organization we support.

Library Endowments

The following endowments were established by generous donors. In 2008-09, these funds generated \$98,617.

Nicola J. Barletta Book Fund

For Civil Engineering collections

F. Gregg Bemis Fund

For acquisition of books in the Humanities

Bowditch Endowment Fund

For Canadiana collections

Class of '92 Snell Periodicals Fund

For periodicals

Paul E. Crocker Fund

For collections

Calvin S. Cronan Library Endowment Fund

For Chemical Engineering collections

Davis Educational Endowment Library Fund

For English and American Literature collections

Redefining Library Service



Loren Downs Endowment Book Fund

For collections

F. Andre Favat Memorial Fund

For collections of Children's Literature and curriculum resources

Morris Goodman Book Fund

For Business and Economics collections

Haney Family Endowed Book Fund

For collections

Hawley Endowment Fund

For the purchase of books in the Humanities

Library Books Alumni Fund

For collections

Library Materials Fund

For collections

Library Projects Endowment Fund

For the support of general and technological improvements to the quality of the Library's facilities, services, and environment

Miscellaneous Library Endowment Fund

Unrestricted

NU Memorial Endowment Fund

For books and other materials

John and Esther Perkins Book Fund

For Chemistry and Chemical Engineering collections

Amy and John Robbins Memorial Fund

For acquisitions, emphasis in the Humanities

William T. and Helen Schafer Book Fund

For collections

Farnham W. and Susan W. Smith Endowed Book Fund

For the purchase of Engineering books

Janet M. Smith Endowment Fund

For the Library's collections in Language and Literature

Thompson Endowment Fund

For Pharmacy collections

D. Thomas and Marie F. Trigg Fund

For International Business collections

Above, from left to right:
Students study in the Cyber Café

Students receive information in a Library research workshop

For more information about gift planning or making an endowment, please contact Maria Carpenter
Director, Advancement, Marketing & Communications
617.373.2821
m.carpenter@neu.edu



Thank You, Library Supporters

Library Supporters are alumni and friends who make gifts in support of Northeastern University Libraries. Thank you for your support.

Listed are donors who gave significant gifts between July 1, 2008 and June 30, 2009.

Individuals

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Stephen Aronson
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Virginia Close Bacon '65
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Robert J. Berardi '84
Joan L. Birmingham '67
Stephen L. Bishop '53
Lawrence J. Blumsack '60
Noel P. Brinkley '97
Edward Brown
Elaine K. Brown '77
Shirley M. Budden '93
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John Casey
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**Above, left to right:
Student Joseph Brazzo '11**

Grad student Boneeta Dsova '07

Archives co-op Dominique Medal '11

Lesley A. Milner
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George Moy '62
Gary R. '68 and Jacqueline Kupec Mullen '68
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Kathy A. Reagan '77
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Zhi-Yong Zhai '95

Organizations

Barnes & Noble
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Community Resources For Justice
Conoco, Inc.
EMC Corporation
Fenway Community Health Center
IBM Corporation
Schwab Fund Charitable Giving
Skinner Auctioneers & Appraisers
Snell Construction Corporation
The Theater Offensive
United South End Settlements
Walter & Marie Coyle Foundation
William P. Everson, Inc.



Staff Recognition

Research Expo

A record number of Library staff members participated in poster sessions at the 2009 Research and Scholarship Expo. **Betsy Habich**, Administrative Operations Manager, presented “Analyzing Survey Comments Using Excel: An Accessible Assessment Tool for Engaging Discussion and Action.” **Rebecca Merz** and **Kathy Herrlich**, Research & Instruction Librarians, co-presented a poster titled “Web of Science: Interdisciplinary Uses of a Classic Citation Analysis Tool.” **Lesley Milner**, Associate Dean, User Services, and **Debra Mandel**, Head, Digital Media Design Studio, jointly presented “The ICCP: Fostering Interdisciplinary Knowledge Creation,” focused on the Library’s planning for a commons-like learning environment.

A Celebration of Achievements

Maria Carpenter, Director, Advancement, Marketing & Communications, served on Jim Rettig’s American Library Association (ALA) Presidential Advisory Committee. She also delivered a talk called “Imagination and Inspiration” at the ALA’s annual conference.

Hillary Corbett, Scholarly Communications Librarian, published two articles on the crisis in scholarly communication in the academic journal *Technical Services Quarterly*.

Jamie Dendy, Head, Research & Instruction, was appointed to the NU Academic Sustainability Committee. He was also a facilitator for the First Year Reading Program, in which incoming students read and discuss a common book upon their arrival at Northeastern.

Brian Greene, Assistant Head, Access Services, was involved in several ALA committees that are envisioning the next generation of library systems for sharing resources across institutions. He chaired the Circulation/Access Services Discussion Group at two national meetings. He also published three book reviews in *Library Journal* and wrote two chapters for *Magazines for Libraries*.

Betsy Habich, Administrative Operations Manager, presented at the 2008 Library Assessment conference on how to use Microsoft Excel to analyze the results of the LibQUAL Survey. LibQUAL is a national survey administered by the Library to improve services and collections.



Julie Jersyk, Research & Instruction Librarian, served as Secretary of the Alumni Committee of the Simmons College Graduate School of Library and Information Science. She also demonstrated a new collection of streaming video, *FMG on Demand*, at the University's Teaching with Technology Day.

Joan Krizack, University Archivist and Head, Special Collections, was appointed by Secretary of the Commonwealth William Galvin to the Massachusetts Archives Advisory Commission. She also became a member of the Massachusetts Historical Records Advisory Board and presented at the New England Archivists' spring meeting on a panel, "From Research to Practice: How Archival Research Shapes What We Do." She also published reviews in the journals *The American Archivist* and *Provenance*.



Amy Lewontin, Collection Development Librarian, was featured in an article on the Serials Solutions website about their product, the Ulrich's Serials Analysis System. The article describes Amy's role in using this tool to evaluate the collections and discover opportunities for cost savings.

Debra Mandel, Head, Digital Media Design Studio, wrote three reviews for *Education Media Reviews Online*. She also gave a presentation entitled "Expanding Assistive Technology: A Federal Grant Success Story" at the New England Library Association conference. As part of Teaching with Technology Day, she coordinated and moderated a panel, "Interdisciplinary Project Creation in the Digital Media Design Studio."



Above, left to right: Administrative Operations Manager Betsy Habich

University Archivist Joan Krizack accepts EMC's digitization grant on behalf of the Library

Dr. Robert Musil with Dean of the University Libraries Will Wakeling

Leading the Way



Staff Recognition

Spotlight

Julie Baez, a high school student, made important contributions to the Library. Julie was mentored by **Donna Kennedy**, Head of Access Services, through the North Cambridge Catholic High School Corporate Work Study Program, which gave Julie work experience at the Library's circulation desk. This was Donna's fourth year of participation. Julie's thoughts about her future changed while working at the Library; before the experience, she saw herself mostly as working independently, but now she believes that "talking to other people makes it exciting."

Janet Morrow, Head, Non-Print Management, presented at a program of the Boston Library Consortium (BLC) called "SERU—Back to the Future." Her talk provided the librarian's view of the implementation of Shared Electronic Resource Understanding (SERU). SERU was developed to streamline the acquisition and licensing process for electronic resources.

Christine Oka, Research & Instruction Librarian, presented on instruction assessment to the BLC's Assessment Community of Interest. She was appointed to the Strategies for Large Classes Interest Group, a working group which addresses campus-wide issues of technology and classrooms. She is also an editor of *Magazines for Libraries*, seventeenth edition, published in December 2008. Additionally, she contributes reviews to the quarterly online service, *Magazines for Libraries Updates*.

Joan Omoruyi, Research & Instruction Librarian, was appointed to the Accreditation and Standards Committee, Engineering Libraries Division, of the American Society for Engineering Education.

Roxanne Palmatier, Research & Instruction Librarian, presented about *ARTstor*, a major database of art images, at the University's Teaching with Technology Day.

Krishna Patel, Evening Supervisor, Stacks Maintenance and Security, was nominated to serve on the University's Sustainability Committee.

Amanda Rust, Research & Instruction Librarian, was appointed to the Publications Committee of the Literature of English Section of the Association of College and Research Libraries.

Redefining



Emily Sabo, Advancement, Marketing and Events Assistant, was a facilitator for the First Year Reading Program. She was also inducted into the Phi Beta Delta Honor Society, which focuses on international education.

Will Wakeling was appointed Dean of the University Libraries after serving as Acting Dean since 2007. As a member of the Board of Directors of the New England Library and Information Network (NELINET), he successfully helped to negotiate a merger with two other regional library networks to form a new organization, Lyasis. Will was also inducted into the Phi Beta Delta Honor Society, served on the Board of Directors of the BLC, and was chair of the Society for Scholarly Publishing's Travel Grants and Scholarships Committee.



The Programming and Communications Committee won two Massachusetts Library Association Public Relations Awards, one for last year's annual report and one for an event poster design.

Nominated for the University's Star Recognition Awards this year were **Joan Krizack**, University Archivist and Head, Special Collections; **Martin Mehrling**, Digital Systems Specialist; **Christine Oka**, Research & Instruction Librarian; **Roxanne Palmatier**, Research & Instruction Librarian; and **Krishna Patel**, Evening Supervisor, Stacks Maintenance and Security. Human Resources Management's Star Award program acknowledges the extraordinary contributions of individual faculty or staff members, who can be nominated by any member of the University community.

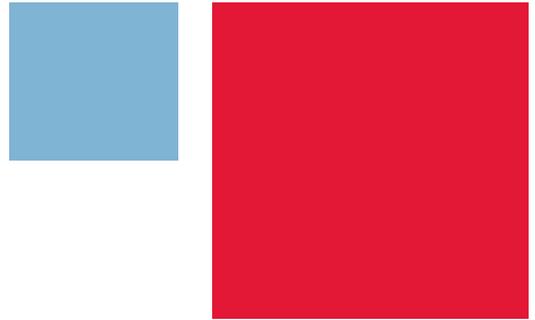


Above, left to right:
Research and Instruction Librarian
Amanda Rust

Members of the Programming and
Communications Committee

Head of Access Services Donna
Kennedy and high school student worker
Julie Baez

Library Service



www.lib.neu.edu

Annual Report Managing Editor: Maria Carpenter

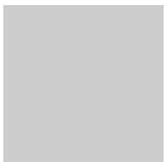
Designed by Kelly McCloskey '10
with assistance from Bruce Ployer, Director of Creative
Services

Annual Report Committee: Maria Carpenter, Kathy
Herrlich, Kelly McCloskey, Rebecca Merz, and
Emily Sabo

Student Spotlight written by Damon Griffin '09 and Natalie
Schack '11

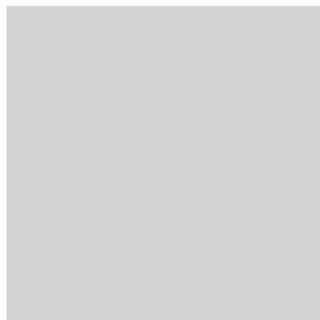
Photos by Craig Bailey, Tom Kates, members of the
Programming and Communications Committee,
and Erin Leonard '10

Produced by the Library Programming and
Communications Committee



SNELL LIBRARY





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