

March 04, 2011

Housing accommodation request FAQ

Northeastern University - Housing and Residential Life

Recommended Citation

Northeastern University - Housing and Residential Life, "Housing accommodation request FAQ" (2011). *Housing & Residential Life Documents*. Paper 3. <http://hdl.handle.net/2047/d20003848>

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Housing Accommodation Request FAQ

NOTE: Accommodation requests must be made using the Housing Accommodation form and be submitted prior to the housing application deadline. Requesting accommodations during the application process increases (but does not guarantee) the chance that your request can be met.

Q.	If I have allergies or asthma, and am assigned to a room without air conditioning, can I request an AC unit for my room?
A.	With clinical documentation supporting the medical need, most but not all rooms can have AC installed. The term cost for the installation and rental is available prior to the start of each semester at http://www.neu.edu/housing If AC is not able to be installed due to electrical or emergency exit regulations you may request a room if one more suitable to your needs is available.
Q.	If I have dietary needs that don't allow me to eat in the dining halls can I be exempted from the meal plan requirement?
A.	Students assigned to rooms without access to a kitchen must be on a university meal plan. Northeastern dining services can arrange for students to consult with a university dietitian to learn about how to choose foods available that will meet their individual dietary restrictions. If dining services determines that Northeastern cannot meet the needs of an individual student, the student will be assigned to a room with a kitchen or, if unavailable, must move off campus
Q.	I have a medical condition that requires special furniture or my own mattress, can I move these into my residence on campus?
A.	With clinical documentation supporting the medical need, the special furniture or your own mattress must first be inspected before moving it into a residence hall. Once approved a Residence Director will contact you to make arrangements for the inspection. A date and time will be agreed upon and a representative from Northeastern's Facilities Management will do the inspection. At least one week's notice is needed to arrange for the inspection.
Q.	How can I request not to have a lofted bed?
A.	With clinical documentation supporting the medical need, Northeastern can either change the bed or move you to a more suitable room if one is available.
Q.	If I have a medical or mobility issue, can I request a room closer to my classrooms and the main campus?
A.	With clinical documentation supporting the medical need, Housing and Residential Life will work with students to see if a space closer to the center of campus is available.
Q.	If I have prescriptions that need refrigeration or are expensive, can I request a single room to better protect these medications?

A.	Single rooms are not assigned because of special medications. Refrigerators are available for rent and students are expected to work with their roommates to manage the safety of their room's contents. Many students choose to use a small lockable box for this purpose.
Q.	Does having ADHD or a learning disability that requires a certain kind of study environment qualify for requesting a single room?
A.	Singles are not assigned based on the diagnosis of ADHD or a learning disability. Resident Assistants and Resident Directors are available to help work out agreements that allow both roommates to successfully study in their room. In addition, study areas within the residence halls, academic study areas and the library are just a few of the alternative places where students can study.
Q.	What do I do if I am dissatisfied with my room?
A.	Please note: Northeastern University has a housing freeze at the beginning of each semester when room changes will not occur. Students looking to change rooms must first contact their Residence Director to notify them and check for any vacancies in their current residence hall. If a space is not available in the student's current residential facility the Residence Director and student can work with Housing Services to find a location elsewhere on campus. It is important to know that requesting a room change does not guarantee a swap; room changes are pending vacancies on campus. Room change week traditionally begins the third week of each term/semester.